



THE
Lloyd

TAPESTRY COLLECTION
by Hilton™

COVID-19 SAFETY

Our guests and community are the cornerstone of The Lloyd, and it is our priority to ensure that you feel comfortable throughout your journey with us. Our hotels have built their reputation on extraordinary hospitality to ensure your comfort and it is our intention to address your concerns and provide you with peace of mind.

OUR COMMITMENT TO CLEANLINESS:

- Hotel entrances open automatically upon arrival and departure.
- Touchless hand sanitizing stations are present in elevators.
- Guests can check-in, choose their room, access their room with a digital room key and check-out using their mobile devices through the Hilton Honors mobile app.
- Hand sanitizer and masks will be available upon request at the front desk.
- Continued practice of social distancing.
- All employees are required to wear a facemask.
- All employees will have temperature check prior to start of shift – Employees with temperatures of 100.4 or greater will not be allowed entry.
- Housekeeping staff will have minimal contact with guests and other employees.
- Housekeeping will be executed only upon request and after guests' check-out/leave.
- All door handles, elevator buttons, railings, surfaces, bell carts, and door keys will be sanitized regularly throughout each day.
- A room seal will be placed on guest room doors to indicate that the room has not been accessed since being thoroughly cleaned.
- Extra disinfection of the most frequently touched guests room areas – light switches, door handles, TV remotes, thermostats and more.
- All collateral items (unless single use) will be removed from guestrooms.
- Freshly brewed coffee and condiments can be delivered to your guestroom upon request.
- Fitness Center will be sanitized throughout each day.

Please let us know any other way that we can make your stay as comfortable and relaxing as possible.

We look forward to welcoming you at The Lloyd hotel.